NATIONAL RECORDS OFSCOTLAND - NHS CENTRAL REGISTER BRANCH															
TOTAL WORKLOAD AND PERFORMANCE AGAINST TARGETS 2011-2012															
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2011-2012		
													total	**on time**	**%on time**
Processing database changes 90% within 5 working days, 95% within 10 Working days and 100% within 15 workings of change being notified to NHSCR branch															
Number of changes received by NH	142,767	101,189	102,757	909,309	117,053	146,933	118,077	110,508	146,081	89,568	104,344	120,942	**2,209,528**	**2,210,292**	**100%**
Flagging new survey patients within 3 weeks of request by medical researchers															
Number of requests received by NH	1,382	1,610	13,481	4,470	6,531	6,542	865	600,709	640	460	2,004	22,627	**661,321**	**661,321**	**100%**
Notifying medical researchers within 6 weeks of certain events being notified to NHSCR branch															
(Such events comprise cancer registrations, changes of name, embarks, re-entries, postings to Northern Ireland, deaths in England & Wales and the 'already-dead')															
Number of events received by NHSC	9,897	6,997	7,694	9,105	7,869	8,170	8,939	8,734	8,108	6,799	2,661	15,153	**100,126**	**100,126**	**100%**
Notifying medical researchers within 9 weeks of death being registered with local registrar															
Number of events made known to N	757	670	551	750	592	637	880	802	729	811	638	711	**8,528**	**8,528**	**100%**
Total Health work	154,803	110,466	124,483	923,634	132,045	162,282	128,761	720,753	155,558	97,638	109,647	159,433	**2,979,503**	**2,980,267**	**100%**
Updates from Citizen Account	17	34	21	9	12	23	22	15	18	18	5	17	**211**	**211**	**100%**
Updates provided to Citizen Accoun	24,960	18,868	28,349	20,699	196,560	26,480	29,831	28,014	29,465	42,140	27,666	19,439	**492,471**	**492,471**	**100%**
UPRN/Postcode provided from Citiz	1,038,330	1,046,801	1,055,028	0	0	0	0	0	0	0	0	0	**3,140,159**	**3,140,159**	**100%**
Updates provided to National Records of Scotand															
GROS Monthly Download	8,820,597	8,834,299	8,847,111	8,860,069	8,875,224	8,895,074	8,914,623	8,927,182	8,896,529	8906867	8918187	8,930,205	**106,625,967**	**106,625,967**	**100%**
Migration FCSPNPM	14,946	17,010	17,126	18,041	22,512	33,347	29,872	21,153	15,548	16,449	16,873	18,461	**33,407**	**33,407**	**100%**
Migration FCSSMIG	2,629	3,227	2,988	3,150	4,141	5,312	5,401	3,931	2,930	3,132	2,920	3,457	**43,218**	**43,218**	**100%**
Migration GROSMIG	18,945	22,340	20,341	20,376	27,099	36,363	33,268	24,272	18,326	19,179	19,833	21,705	**282,047**	**282,047**	**100%**
Total of workload	10,075,227	10,053,045	10,095,447	9,845,978	9,257,593	9,158,881	9,141,778	9,725,320	9,118,374	9,085,423	9,095,131	9,152,717	**113,596,983**	**113,597,747**	**100%**
July DQ - Surnames from CHI															